



Intelligent Medical Software (IMS) 12 is a
CCHIT Certified 08 Ambulatory EHR



Ambulatory EHR

Practice Profile

Specialties:

Allergy, Asthma and Immunology

Software Replaced:

eClinicalWorks

Rosch Visionary Systems

Office Location:

Frisco, Texas

About Dr. John B. Meiser

Dr. Meiser is board-certified in Allergy and Immunology and specializes in treating children and adults with allergies, asthma, eczema and recurrent infections

Medical Degree: University of Texas
Houston Medical School

Allergy Fellowship: National Jewish
Medical and Research Center, Denver, CO

Board Certification: Pediatric and Adult
Allergy and Immunology, Internal
Medicine

Fellow: American Academy of Allergy,
Asthma & Immunology

Hospital Affiliations: Presbyterian Hospital
of Plano, Presbyterian Hospital of Allen,
Medical Center of Plano, Medical City
Hospital Dallas, Children's Medical Center
of Dallas, Baylor Medical Center of Frisco

Honors/Awards: Best Doctors in Dallas,
"D" Magazine

"After 12 months of trying to make our old software work, we chose Meditab's IMS™ solution for allergists and after a few months of using it, we were convinced that IMS is the best EMR and Immunotherapy solution on the market. Not only is it the best, it is a true integrated solution for our allergy practice that has allowed us to become more efficient without the headaches of interfaces."

Jeff McGee, Office Manager, Allergy & Asthma Center of Texas

ALLERGY & ASTHMA — CENTER OF TEXAS —

Dr. Meiser has been practicing medicine for about 8 years. In March of 2008, he founded The Allergy & Asthma Center of Texas. It was critical that he select an EMR and practice management tool and get it right the first time. He decided to try his previous software, and unfortunately within a year it was clear it did not fulfill their needs. According to Office Manager Jeff McGee, there was a lack of integration with their Immunotherapy software, and the software was "unwieldy to deal with" without much customization. The billing piece was "a nightmare" and its reporting capabilities "felt almost non-existent." They were also contending with an outside biller, who, in their own words, "...was not doing a very good job."

Business Challenge

In addition to the critical issues that needed to be addressed, The Allergy & Asthma Center of Texas was having issues related to response times with their old software. Since some machines had the software loaded while others used a remote desktop connection, it restricted what and where they could print from. Even with a Spirometry interface, Dr. Meiser's staff had to manually print and scan in Spirometry results. Dr. Meiser had also previously been forced to dig through files to access patient information which still had to be maintained on paper.

The Solution—Meditab's IMS for Allergists

- A smooth implementation due to laying out a plan effectively, lots of web-based training after 1 week of on-site training—which, "compared to our old software was like night and day"
- IMS installed on every machine—enabling staff to find everything on-screen and to print as they please
- IMS's Spirometry interface that eliminates redundant scanning and dual-entry
- Reporting that has been "a real pleasure"—with so many standard reports that the customizable reports have not even been needed
- Customizable templates and letters which have made exam times more efficient
- Billing that is "laid out so logically and linear" that things were moved in-house and, because of this, "revenues have gone through the roof since"



Intelligent Medical Software (IMS) 12 is a
CCHIT Certified 08 Ambulatory EHR



“Using our old software was like driving a car 100 miles per hour blindfolded. As an Office Manager I couldn’t get in there and readily access data and do any kind of analysis.

I used to think of new ways to look at data and wonder if our old software could do it. I sleep well at night because with IMS I know it’s possible.”

—Jeff McGee, Office Manager

The Results

Approximately 1 year ago The Allergy & Asthma Center of Texas decided to switch to Meditab’s IMS for Allergists. Since then, Dr. Meiser no longer has to first switch to one application to review part of his patient’s information, and then a second application for the rest of the information necessary to start a consultation with each patient. Everything is integrated—thus solving a major issue.

Prior to using Meditab, preparing claims for billing required staff to “click, and click, and click, and click” to get down to what they wanted to do, which was not practical. In fact, according to one staff member, “If you bill in-house or are considering it, IMS would be a great choice. We were worried we might be biting off more than we could chew implementing new software at the same time as bringing our billing in-house. But because of the flow, there weren’t any headaches.”

“With IMS we’re happier, which trickles down to everyone else. The quality of care has improved, which is in part due to the customizability of IMS. The implementation also went well.

Our trainer was a mentor in spirit. When he was down with us for the week of training, he was very knowledgeable. He increased our confidence and I can’t say enough. The support model is like night and day compared to our old solution. I’m really pleased with the service model and like the remote access. We can get support on the line right when there’s an issue or someone gets back to us quickly. Great job, top-notch.

I had two doctors who recently shadowed us to see our software in practice, and I am fully recommending it to them,” Jeff McGee.

About Meditab Software, Inc.

Meditab Software, Inc. is changing the face of healthcare around the globe. Before the age of twenty, the company founder had completed 6 years of college—reflecting the drive and dedication that continue to define Meditab today. The company was created in 1998 by collaborating with premier software developers and practicing physicians with the goal to provide an innovative suite of intelligent, integrated and intuitive software solutions supporting the primary process of healthcare delivery.

Meditab’s revolutionary software solutions connect physicians, patients, labs, pharmacies and long-term care facilities nationwide. Providers are empowered with key knowledge that enhances the way they conduct business and serve their clients. Meditab’s software solutions include: Intelligent Medical Software (IMS) v12, Intelligent Pharmacy Software (IPS) and Intelligent Radiology Management Software (IRMS). With any one of Meditab’s integrated solutions, saving time and money becomes second nature and service continues to be the number one priority.